

Hickory Tree Veterinary Hospital

118 SOUTH VILLAGE DRIVE | WINSTON SALEM NC, 27127 | (336) 775-2303

Written Financial Policy

Thank you for choosing Hickory Tree Veterinary Hospital. Our primary mission is to deliver the best and most comprehensive care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment Options:

Our office accepts:

- Cash/check, Visa®, MasterCard®, American Express®, Discover Card® or CareCredit® Healthcare Credit Card
- Convenient Monthly Payment Plans¹ from CareCredit
 - o Allow you to pay over time
 - o No annual fees or pre-payment penalties

Hickory Tree Veterinary Hospital requires payment prior to the If you choose to discontinue care before treatment is complete, your refund will be determined upon review of your case. For larger, more comprehensive treatment plans deposit is required to secure your initial treatment appointment.

For patients with insurance we are happy to work with your carrier to maximize your benefit and provide you with the documentation you need to receive reimbursement for your treatment.² Trupanion members, we are able to file your claim of treatment before you check out with your pet.

Hickory Tree Veterinary Hospital charges \$25 for returned checks.

If you have any questions, please do not hesitate to ask. We are here to help you get the quality care you want or need.

Patient, Parent or Guardian Signature

Date

Patient Name (Please Print)

¹CareCredit is a credit card offered by Synchrony Bank and is NOT an in-house credit program offered by Hickory Tree Veterinary Hospital or any other healthcare provider. You may apply for the CareCredit healthcare credit card and if approved, use it at Hickory Tree Veterinary Hospital's office. However the CareCredit credit card agreement is between you and Synchrony Bank. Subject to credit approval.